

Privacy Policy

1. Introduction

At Pivot School ("we," "us," or "our"), your privacy is of paramount importance. This Privacy Policy outlines the types of personal information we collect, how we use it, and the measures we take to protect it. By accessing our services, you consent to the terms outlined in this policy.

2. Information We Collect

- **Personal Information:** Name, email address, phone number, payment details, and demographic data.
- **Program Data:** Details regarding your program enrollment, attendance, progress, and completion.
- **Technical Information:** IP addresses, browser type, device information, and usage patterns.

3. How We Use Your Information

- **Service Delivery:** To provide access to our programs, manage accounts, and deliver course materials.
- **Communication:** To send updates, newsletters, and notifications about our services.
- **Improvements:** To analyze user behavior and enhance our offerings.
- **Compliance:** To adhere to legal obligations and prevent fraud.

4. Information Sharing

We do not sell or share your personal data with third parties except:

- With service providers assisting in delivering our services.
- When required by law or legal processes.
- With your explicit consent.

5. Data Security

- We employ robust security measures to protect your data against unauthorized access and breaches.
- Sensitive information, such as payment details, is encrypted during transmission.

6. User Rights

- **Access:** You can request access to your personal data.
- **Rectification:** Request corrections to inaccurate or incomplete information.
- **Deletion:** Request deletion of data, subject to legal and contractual obligations.

7. Cookies and Tracking

We use cookies to improve user experience, track usage patterns, and deliver personalized content. Users can modify cookie settings through their browser.

8. Children's Privacy

Our services are not intended for users under 18. We do not knowingly collect data from minors without parental consent.

9. Policy Updates

This Privacy Policy may be updated periodically. Users will be notified of significant changes via email or website announcements.

10. Contact Information

For inquiries about this policy, please contact us at contact@pivotschool.in